

### Purpose

To provide quality emergency medical services to all persons within the corporate limits of the City of O'Fallon.

### Accomplishments

- During CY 2004, EMS responded to 2549 calls-for-service, an increase of 308 calls (14%) over 2003. In all EMS calls-for-service have increased more than 42% in the last two years.
- As a result of a factory defect in the paint on the newest ambulance (2000 Freightliner) the entire vehicle was repainted and outfitted with new graphics. During this period, we had extensive work done on the suspension system and the drive train. As a result, the vehicle is mechanically “new” and should stay in service for years to come. A second “medium duty” truck was delivered at the end of FY 2005.
- Maintained status as having the best response time in Medical Region 4.
- Two additional paramedics trained in child safety seat certification bringing DPS total to 4.

### Goals and Objectives

- Respond to all medical calls for service.
- Respond to all structure fire calls.
- Maintain an average response time of four minutes or less.
- Maintain consistently high standards for medical care.
- Continue to seek effective community relations programs.
- Work with Fire Protection District Board to develop specifications for EMS staff space in proposed Shiloh Fire Station.
- Review and update Departmental Policy.

### Programs and highlights

- Continue to work with billing company and collection personnel to insure maximum recovery of expenses generated by calls-for-service.
- Develop strong roster of part-time employees for staffing of third response vehicle and full-time staff relief.