

The National Community Survey™

# O'Fallon, IL

Comparisons by Demographic Subgroups 2020



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# **About the Demographic Comparisons**

The National Community Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. Communities conducting The NCS can choose from a number of optional services to customize the reporting of survey results. O'Fallon's Comparisons by Demographic Subgroups is part of a larger project for the City and additional reports are available under separate cover. This report discusses differences in opinion of survey respondents by race/ethnicity, presence of children in the home, housing tenure (rent or own), age, and annual household income.



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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

# **Understanding the Tables**

For most of the questions, one number appears for each question. Responses have been summarized to show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as "excellent" or "good," or the percent of respondents who participated in an activity at least once. It should be noted that when a table that does include all responses (not a single number) for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

The subgroup comparison tables contain the crosstabulations of survey questions by selected respondent characteristics. Chi-square or ANOVA tests of significance were applied to these breakdowns of survey questions. A "p-value" of 0.05 or less indicates that there is less than a 5% probability that differences observed between groups are due to chance; or in other words, a greater than 95% probability that the differences observed in the selected categories of the sample represent "real" differences among those populations. As subgroups vary in size and each group (and each comparison to another group) has a unique margin of error, statistical testing is used to determine whether differences between subgroups are statistically significant.

Each column in the following tables is labeled with a letter for each subgroup being compared. The "Overall" column, which shows the ratings for all respondents, also has a column designation of "(A)", but no statistical tests were done for the overall rating.

For each pair of subgroups ratings within a row (a single question item) that has a statistically significant difference, an uppercase letter denoting significance is shown in the cell with the larger column proportion. The letter denotes the subgroup with the smaller column proportion from which it is statistically different. Subgroups that have no uppercase letter denotation in their column and that are also not referred to in any other column were not statistically different.

For example, in Table 1 on the following page, respondents who made at least \$100,000 annually (C) gave significantly higher ratings to the overall quality of life than those who made less than \$50,000 (A), as denoted by the "A" listed in the cell of the ratings for those with higher household incomes. When asked about their likelihood of remaining in O'Fallon for the next five years, respondents who were significantly more likely to indicate they would continue living in the community included homeowners (B) over renters (A); those who made between \$50,000-\$99,999 in their household annually (B) over those who made less (A); and those aged 55+ (C) compared to residents who were aged 18-34 (A).

**TABLE 1: QUALITY OF LIFE** 

Percent rating positively (e.g.,	Race/Et	hnicity of Respon	dent		nce of dren		sing iure	Annua	al Household	Income		Age		Overall
excellent/good, very/somewhat likely)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall image or reputation of O'Fallon	86%	87%	80%	86%	85%	86%	85%	78%	91% A	84%	89%	83%	85%	85%
The overall quality of life in O'Fallon	89%	85%	91%	89%	87%	90%	88%	83%	88%	91% A	90%	87%	88%	89%
O'Fallon as a place to live	93% C	89%	84%	91%	92%	88%	93%	87%	94% A	91%	86%	94% A	94% A	92%
Recommend living in O'Fallon to someone who asks	91%	96%	95%	94%	89%	96% B	90%	89%	97% A C	88%	97% B C	90%	90%	92%
Remain in O'Fallon for the next five years	83% C	88% C	64%	80%	83%	74%	85% A	73%	85% A	81%	74%	82%	88% A	82%

#### **TABLE 2: QUALITY OF LIFE**

Percent rating positively (e.g.,	Race/Et	hnicity of Respond	dent		nce of dren		ising nure	Annua	al Household	Income		Age		Overall
excellent/good, very/somewhat likely)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall image or reputation of O'Fallon	86%	87%	80%	86%	85%	86%	85%	78%	91% A	84%	89%	83%	85%	85%
The overall quality of life in O'Fallon	89%	85%	91%	89%	87%	90%	88%	83%	88%	91% A	90%	87%	88%	89%

Percent rating positively (e.g.,	Race/Et	hnicity of Respon	dent		nce of dren		ising nure	Annua	al Household	Income		Age		Overall
excellent/good, very/somewhat likely)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
O'Fallon as a place to live	93% C	89%	84%	91%	92%	88%	93%	87%	94% A	91%	86%	94% A	94% A	92%
Recommend living in O'Fallon to someone who asks	91%	96%	95%	94%	89%	96% B	90%	89%	97% A C	88%	97% B C	90%	90%	92%
Remain in O'Fallon for the next five years	83% C	88% C	64%	80%	83%	74%	85% A	73%	85% A	81%	74%	82%	88% A	82%

#### **TABLE 3: GOVERNANCE**

Percent rating positively (e.g., excellent/good)	Race/Et	hnicity of Respon	dent		nce of dren		sing iure	Annua	l Household	Income		Age		Overall
	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall confidence in O'Fallon government	69% C	71%	54%	69%	65%	77% B	63%	74%	68%	64%	75% B	62%	68%	67%
The overall direction that O'Fallon is taking	71%	81%	80%	77%	70%	86% B	69%	74%	80%	71%	77%	73%	71%	74%
The value of services for the taxes paid to O'Fallon	55%	66%	55%	60%	51%	72% B	50%	72% C	58%	50%	55%	53%	61%	56%
Generally acting in the best interest of the community	72%	80% C	59%	72%	70%	78% B	68%	75%	72%	70%	70%	72%	71%	71%

Percent rating positively (e.g., excellent/good)	Race/Et	hnicity of Respon	dent		nce of dren		sing iure	Annua	ıl Household	Income		Age		Overall
	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Being honest	74%	78%	63%	77%	70%	85% B	69%	77%	75%	72%	82% B	68%	73%	73%
Being open and transparent to the public	70%	82%	68%	72%	71%	82% B	67%	76%	74%	69%	85% B C	64%	68%	71%
Informing residents about issues facing the community	66%	78% C	56%	71% B	61%	73%	64%	76%	66%	66%	67%	65%	67%	67%
The job O'Fallon government does at welcoming resident involvement	58%	75% A	61%	56%	63%	66%	57%	70%	61%	56%	61%	60%	58%	60%
Treating all residents fairly	73%	76%	61%	69%	74%	78%	69%	74%	75%	71%	80% C	71%	65%	72%
Treating residents with respect	76%	78%	73%	75%	76%	85% B	73%	76%	77%	77%	82%	73%	73%	76%
Overall customer service by O'Fallon employees (police, receptionists, planners, etc.)	84%	91%	79%	83%	84%	81%	85%	75%	81%	90% A B	79%	87%	84%	84%
Public information services	71%	80%	62%	70%	71%	74%	69%	77% B	62%	75% B	66%	72%	74%	71%
The City of O'Fallon	84%	81%	74%	82%	82%	85%	81%	85%	81%	83%	86%	81%	81%	82%
The Federal Government	46% C	57% C	26%	39%	52% A	49%	43%	39%	42%	47%	45%	38%	54% B	45%

**TABLE 4: ECONOMY** 

Percent rating positively (e.g., excellent/good,	Race/Et	hnicity of Respon	dent		nce of dren		sing iure	Annua	ıl Household	Income		Age		Overall
very/somewhat positive)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall economic health of O'Fallon	82% C	91% C	68%	83%	80%	84%	80%	87%	82%	80%	79%	80%	85%	82%
Economic development	69%	84% A	75%	68%	75%	74%	71%	77%	70%	71%	70%	76%	68%	72%
Overall quality of business and service establishments in O'Fallon	84% B	68%	75%	83%	79%	79%	82%	82%	85%	79%	81%	81%	83%	82%
Variety of business and service establishments in O'Fallon	66%	64%	70%	69%	64%	72%	64%	73%	70%	63%	72% B	59%	72% B	67%
Vibrancy of downtown/commercial area	63%	60%	55%	65%	57%	72% B	57%	72% C	67% C	55%	72% B	56%	61%	62%
Shopping opportunities	55%	71% A	56%	57%	56%	68% B	52%	63% C	64% C	50%	65% B	52%	57%	57%
O'Fallon as a place to visit	58%	66%	49%	63% B	51%	61%	56%	73% B C	57%	52%	58%	51%	68% B	58%
O'Fallon as a place to work	72%	81%	88% A	81% B	68%	82% B	71%	83%	74%	72%	82% B	69%	78%	74%
Employment opportunities	45%	60%	65% A	44%	54%	62% B	43%	50%	54%	47%	63% B C	47%	42%	49%
Cost of living in O'Fallon	38%	48%	31%	46% B	29%	38%	39%	46%	36%	38%	34%	38%	43%	38%

Percent rating positively (e.g., excellent/good,	Race/Et	hnicity of Respon	dent		nce of dren	Hou Ten	sing ure	Annua	ıl Household	Income		Age		Overall
very/somewhat positive)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Economy will have positive impact on income	31%	36%	23%	31%	30%	35%	28%	14%	33% A	34% A	28%	33%	27%	30%
NOT under housing cost stress	78% B C	53%	65%	68%	81% A	63%	79% A	65% B	48%	99% A B	71% C	87% A C	59%	74%

#### **TABLE 5: MOBILITY**

Percent rating positively (e.g., excellent/good,	Race/Et	hnicity of Respon	dent		nce of dren		sing iure	Annua	al Household	Income		Age		Overall
yes in the last 12 months)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall quality of the transportation system (auto, bicycle, foot, bus) in O'Fallon	74% C	77% C	51%	72%	71%	77%	70%	84% B	66%	73%	68%	73%	73%	72%
Traffic flow on major streets	69%	67%	72%	70%	67%	68%	69%	71%	65%	71%	69%	67%	73%	69%
Ease of travel by car in O'Fallon	85%	79%	87%	83%	86%	84%	85%	77%	87%	86% A	90% C	85%	79%	84%
Ease of travel by public transportation in O'Fallon	51%	78% A C	40%	45%	62% A	63%	49%	72% C	57% C	41%	56%	55%	51%	54%
Ease of travel by bicycle in O'Fallon	60%	75%	53%	56%	65%	62%	60%	63%	61%	61%	59%	62%	60%	61%

Percent rating positively (e.g., excellent/good,	Race/Et	hnicity of Respon	dent		nce of dren		ising nure	Annua	al Household	Income		Age		Overall
yes in the last 12 months)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Ease of walking in O'Fallon	76%	77%	66%	73%	76%	70%	77%	80%	74%	73%	72%	75%	77%	75%
Ease of public parking	72% C	83% C	57%	67%	76% A	71%	71%	65%	73%	73%	75%	70%	70%	71%
Bus or transit services	66%	68%	54%	54%	77% A	68%	63%	70%	72% C	57%	70%	67%	58%	66%
Traffic enforcement	79%	83%	79%	80%	79%	85%	77%	72%	83%	80%	87% C	78%	75%	80%
Traffic signal timing	70%	70%	74%	69%	72%	76%	68%	69%	74%	69%	70%	71%	71%	71%
Street repair	64%	80% A C	53%	61%	69%	72% B	61%	65%	65%	65%	62%	68%	62%	65%
Street cleaning	78%	92% A C	76%	77%	82%	87% B	77%	79%	82%	80%	89% B C	79%	72%	80%
Street lighting	72% C	87% A C	56%	74%	70%	71%	72%	71%	68%	76%	72%	71%	74%	72%
Snow removal	55%	76% A	71% A	63%	56%	65%	57%	58%	64%	59%	54%	63%	61%	60%
Sidewalk maintenance	62% C	84% A C	44%	60%	64%	65%	61%	64%	59%	64%	55%	67% A	62%	62%
Carpooled with other adults or children instead of driving alone	31%	18%	46% A B	27%	35% A	26%	32%	29%	28%	34%	28%	38% C	25%	32%
Walked or biked instead of driving	57%	52%	64%	51%	67% A	47%	62% A	42%	57% A	65% A	59% C	66% C	44%	57%

**TABLE 6: COMMUNITY DESIGN** 

Percent rating positively (e.g., excellent/good)	Race/Et	hnicity of Respon	dent		nce of dren		ising nure	Annua	al Household	Income		Age		Overall
	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall design or layout of O'Fallon's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	80%	87%	72%	81%	77%	86% B	77%	82%	82%	77%	81%	80%	78%	80%
Overall appearance of O'Fallon	86%	84%	82%	84%	86%	85%	86%	83%	89%	84%	88%	83%	86%	85%
Your neighborhood as a place to live	87%	83%	84%	89%	83%	80%	88% A	78%	84%	90% A	73%	90% A	92% A	86%
Overall quality of new development in O'Fallon	76%	80%	69%	76%	75%	81%	73%	79%	77%	73%	78%	74%	77%	76%
Well-planned residential growth	73%	82%	71%	72%	76%	77%	73%	75%	77%	72%	80% C	74%	68%	74%
Well-planned commercial growth	61%	78% A	75%	62%	68%	74% B	62%	60%	74% C	61%	72%	64%	61%	66%
Well-designed neighborhoods	70%	79%	73%	69%	73%	72%	71%	67%	74%	70%	74%	70%	70%	71%
Preservation of the historical or cultural character of the community	65%	80% A	68%	66%	69%	77% B	63%	73%	70%	63%	80% B C	60%	66%	67%
Public places where people want to spend time	70%	82%	67%	69%	72%	76%	68%	76%	74%	68%	80% B C	68%	66%	71%

Percent rating positively (e.g., excellent/good)	Race/Et	hnicity of Respon	dent		nce of dren		ising nure	Annua	ıl Household	Income		Age		Overall
	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Variety of housing options	67%	64%	54%	66%	65%	59%	68%	54%	66%	70% A	65%	64%	68%	66%
Availability of affordable quality housing	46% C	58% C	29%	46%	43%	40%	48%	46%	41%	50%	31%	50% A	54% A	46%
Land use, planning, and zoning	63%	80% A C	56%	65%	66%	71%	62%	62%	71%	63%	66%	66%	63%	65%
Code enforcement (weeds, abandoned buildings, etc.)	57%	82% A	65%	60%	64%	71% B	57%	64%	74% C	52%	78% B C	54%	58%	62%

#### **TABLE 7: UTILITIES**

Percent rating positively (e.g., excellent/good)	Race/Et	hnicity of Respon	dent		nce of dren		ising nure	Annua	ıl Household	Income		Age		Overall
	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall quality of the utility infrastructure in O'Fallon (water, sewer, storm water)	66%	86% A C	62%	72%	63%	63%	69%	74% B	59%	70% B	63%	67%	71%	68%
Affordable high-speed internet access	65%	67%	55%	65%	64%	66%	62%	59%	65%	65%	62%	65%	65%	64%
Garbage collection	86% C	90% C	71%	82%	88%	78%	87% A	88%	83%	85%	85%	82%	88%	85%

Percent rating positively (e.g., excellent/good)	Race/Et	hnicity of Respon	dent		nce of dren		sing ure	Annua	ıl Household	Income		Age		Overall
	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Drinking water	72% C	68% C	50%	68%	71%	53%	75% A	61%	65%	74% A	55%	71% A	78% A	69%
Sewer services	80% C	83% C	64%	78%	78%	70%	81% A	78%	74%	81%	75%	79%	80%	78%
Storm water management (storm drainage, dams, levees, etc.)	63%	84% A C	56%	65%	66%	59%	67%	60%	64%	66%	58%	68%	67%	65%
Utility billing	74% C	64%	53%	72%	67%	64%	72%	68%	70%	72%	69%	68%	74%	70%

#### **TABLE 8: SAFETY**

Percent rating positively (e.g., excellent/good,	Race/Et	hnicity of Respor	ndent		ence of Idren		sing iure	Annua	l Household	Income		Age		Overall
very/somewhat safe)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall feeling of safety in O'Fallon	88%	90%	95%	88%	91%	89%	89%	81%	88%	93% A	92% C	91%	84%	89%
Police/Sheriff services	91% C	82%	78%	87%	89%	82%	91% A	87%	88%	89%	86%	89%	89%	88%
Crime prevention	88%	91%	79%	87%	87%	85%	88%	88%	87%	86%	88%	87%	87%	87%
Ambulance or emergency medical services	94%	94%	90%	94%	94%	96%	93%	96%	94%	92%	99% C	94%	91%	94%

### The National Community Survey™ - Demographic Subgroup Report

Percent rating positively (e.g., excellent/good,	Race/Et	hnicity of Respor	ndent		ence of Idren		ising nure	Annua	l Household	Income		Age		Overall
very/somewhat safe)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Fire services	95%	93%	96%	95%	94%	95%	94%	97%	96%	92%	99%	94%	93%	95%
Fire prevention and education	87%	81%	87%	83%	89%	79%	88% A	80%	89%	85%	83%	88%	85%	86%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	72%	82%	85%	77%	74%	73%	76%	70%	78%	74%	63%	81% A	76%	75%
In your neighborhood during the day	98%	95%	98%	97%	100% A	98%	98%	95%	99% A	99% A	99% C	100% C	94%	98%
In O'Fallon's downtown/commercial area during the day	97% B	88%	97% B	96%	97%	94%	97%	87%	98% A	98% A	97% C	99% C	92%	96%
From property crime	86%	88%	94%	86%	88%	88%	87%	80%	88%	90% A	87%	91% C	83%	88%
From violent crime	91%	95%	97%	92%	92%	92%	92%	85%	94% A	93% A	94%	94% C	88%	92%
From fire, flood, or other natural disaster	87% C	97% A C	73%	88%	85%	83%	88%	91% B	80%	89% B	81%	87%	91% A	86%

**TABLE 9: NATURAL ENVIRONMENT** 

Percent rating positively (e.g.,	Race/Et	hnicity of Respond	dent		nce of dren		ising nure	Annua	al Household	Income		Age		Overall
excellent/good)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall quality of natural environment in O'Fallon	83%	88%	74%	82%	82%	81%	83%	85%	84%	81%	88%	79%	82%	82%
Cleanliness of O'Fallon	87%	86%	90%	88%	87%	89%	87%	83%	91%	88%	86%	89%	87%	88%
Air quality	92%	86%	89%	90%	92%	93%	90%	82%	94% A	93% A	94%	89%	91%	91%
Preservation of natural areas (open space, farmlands, and greenbelts)	65% C	71% C	49%	58%	71% A	55%	68% A	54%	62%	67%	57%	67%	67%	65%
O'Fallon open space	66%	69%	56%	64%	66%	68%	64%	74%	62%	66%	59%	70% A	65%	66%
Recycling	73% C	84% C	51%	67%	76% A	55%	78% A	60%	69%	76% A	59%	75% A	78% A	72%
Yard waste pick-up	82%	89% C	71%	84%	81%	77%	83%	85%	79%	83%	78%	80%	87%	82%

**TABLE 10: PARKS AND RECREATION** 

Percent rating positively (e.g., excellent/good)	Race/Et	hnicity of Respon	dent		nce of dren		ising nure	Annua	al Household	Income		Age		Overall
	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall quality of parks and recreation opportunities	92% C	96% C	78%	89%	93%	89%	92%	90%	90%	92%	92%	91%	90%	91%
Availability of paths and walking trails	80%	85% C	69%	73%	85% A	77%	80%	82%	79%	79%	80%	79%	79%	79%
City parks	93% B C	83%	74%	87%	91%	83%	92% A	94%	86%	90%	88%	90%	90%	89%
Recreational opportunities	82%	80%	73%	77%	85% A	77%	83%	81%	78%	83%	83%	81%	79%	81%
Recreation programs or classes	76%	79%	79%	73%	80%	69%	80% A	87% B	67%	80% B	69%	79%	81%	77%
Recreation centers or facilities	74%	89% A	82%	75%	77%	80%	75%	83%	78%	73%	79%	74%	78%	77%
Fitness opportunities (including exercise classes and paths or trails, etc.)	84% C	86%	73%	78%	89% A	74%	87% A	83%	80%	86%	81%	86%	82%	83%

**TABLE 11: HEALTH AND WELLNESS** 

Percent rating positively (e.g.,	Race/Et	hnicity of Respond	dent		nce of dren		ising nure	Annua	al Household	Income		Age		Overall
excellent/good, excellent/very good)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall health and wellness opportunities in O'Fallon	80%	95% A C	70%	85% B	75%	78%	82%	87% B	75%	82%	74%	80%	88% A	81%
Health services	87%	85%	85%	88%	85%	87%	87%	85%	85%	89%	91%	85%	86%	87%
Availability of affordable quality health care	87% C	83%	76%	85%	86%	84%	86%	71%	87% A	91% A	88%	84%	85%	86%
Availability of preventive health services	86%	85%	88%	88%	84%	88%	86%	77%	89% A	89% A	92% B	84%	85%	86%
Availability of affordable quality mental health care	66%	79% C	52%	61%	71%	68%	66%	64%	68%	67%	69%	69%	62%	67%
Availability of affordable quality food	79%	77%	68%	76%	78%	78%	77%	77%	74%	81%	80%	75%	78%	78%
Would you say that in general your health is:	72%	61%	74%	69%	73%	69%	72%	46%	73% A	80% A	79% C	76% C	56%	71%

TABLE 12: EDUCATION, ARTS, AND CULTURE

Percent rating positively (e.g., excellent/good)	Race/Et	hnicity of Respon	dent		nce of dren		sing iure	Annua	ıl Household	Income		Age		Overall
	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall opportunities for education, culture, and the arts	64%	87% A C	69%	67%	67%	75% B	64%	78% C	72% C	58%	72%	63%	69%	67%
Opportunities to attend cultural/arts/music activities	35%	63% A	51% A	38%	43%	47%	37%	56% C	43%	33%	42%	38%	42%	41%
Community support for the arts	39%	66% A	52%	45%	44%	53% B	40%	53%	47%	38%	40%	44%	47%	44%
Availability of affordable quality childcare/preschool	52%	56%	56%	60%	48%	44%	56%	54%	41%	59% B	41%	53%	64% A	53%
K-12 education	84%	86%	87%	87%	83%	88%	84%	85%	90% C	81%	89%	81%	88%	85%
Adult educational opportunities	47%	67% A	81% A	60% B	47%	59%	50%	57%	55%	49%	50%	47%	65% B	54%
Opportunities to attend special events and festivals	53%	77% A C	55%	54%	59%	52%	58%	47%	60%	57%	51%	60%	56%	57%
Public library services	94% C	95% C	82%	91%	94%	93%	93%	89%	92%	94%	91%	95%	91%	93%

**TABLE 13: INCLUSIVITY AND ENGAGEMENT** 

Percent rating positively (e.g., excellent/good)	Race/Et	hnicity of Respon	dent		nce of dren	Hou Ter	sing iure	Annua	ll Household	Income		Age		Overall
	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Residents' connection and engagement with their community	62%	77% A C	57%	64%	61%	65%	62%	58%	71% A C	58%	62%	62%	64%	63%
Sense of community	72%	80% C	61%	71%	72%	69%	73%	55%	75% A	75% A	62%	75% A	76% A	71%
Sense of civic/community pride	73%	77%	76%	72%	75%	75%	73%	63%	80% A	72%	67%	76%	76%	74%
Neighborliness of residents in O'Fallon	68%	80%	63%	65%	73%	64%	71%	54%	74% A	69% A	62%	75% A	65%	69%
O'Fallon as a place to raise children	90%	92%	97%	94% B	88%	93%	90%	92%	90%	91%	85%	94% A	91%	91%
O'Fallon as a place to retire	62%	68%	64%	73% B	48%	66%	61%	78% C	67% C	52%	68% B	49%	76% B	63%
Making all residents feel welcome	79%	72%	69%	74%	81%	68%	81% A	77%	75%	79%	74%	80%	75%	77%
Attracting people from diverse backgrounds	70%	58%	63%	69%	66%	68%	68%	69%	66%	68%	56%	72% A	75% A	68%
Valuing/respecting residents from diverse backgrounds	75%	69%	65%	76%	70%	70%	74%	71%	75%	73%	68%	76%	76%	73%
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	68%	67%	67%	66%	70%	62%	70%	62%	68%	71%	70%	68%	66%	68%

Percent rating positively (e.g., excellent/good)	Race/Et	hnicity of Respon	dent		nce of dren		ising nure	Annua	al Household	Income		Age		Overall
	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Opportunities to participate in social events and activities	58%	78% A	61%	55%	67% A	58%	62%	52%	68% A	60%	61%	64%	56%	61%
Opportunities to volunteer	56%	67%	51%	60%	55%	46%	61% A	44%	58%	61% A	42%	59% A	67% A	58%
Opportunities to participate in community matters	55%	71% C	45%	54%	57%	47%	58%	43%	59% A	57%	44%	60% A	59% A	55%

#### **TABLE 14: PARTICIPATION**

Percent rating positively (e.g., yes in the last 12	Race/Et	hnicity of Respon	ident		nce of dren		ising nure	Annua	l Household	Income		Age		Overall
months)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Contacted the City of O'Fallon (in-person, phone, email or web) for help or information	47%	43%	43%	41%	51% A	41%	49%	42%	48%	46%	46%	46%	47%	46%
Contacted O'Fallon elected officials (in-person, phone, email or web) to express your opinion	21% B	9%	22%	17%	23%	7%	25% A	19%	15%	24% B	15%	25% A C	16%	20%

## The National Community Survey™ - Demographic Subgroup Report

Percent rating positively (e.g., yes in the last 12	Race/Et	hnicity of Respon	dent		nce of dren		ising iure	Annua	al Household	Income		Age		Overall
months)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	19%	23%	14%	17%	21%	10%	23% A	12%	20%	22% A	12%	23% A	20%	19%
Watched (online or on television) a local public meeting	29% B	16%	19%	19%	33% A	17%	30% A	31%	23%	27%	23%	32% C	21%	26%
Campaigned or advocated for a local issue, cause or candidate	15% C	13%	5%	13%	14%	6%	16% A	14%	9%	16%	8%	16% A	15%	13%
Voted in your most recent local election	76% B C	48%	58%	76% B	64%	53%	79% A	62%	64%	80% A B	57%	76% A	76% A	70%

**TABLE 15: ONLINE ENGAGEMENT** 

Percent rating positively (e.g., at	Race/Et	hnicity of Respond	dent		nce of dren		ising nure	Annua	al Household	Income		Age		Overal
least once every few weeks)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Access the internet from your home using a computer, laptop or tablet computer	94%	90%	88%	89%	97% A	90%	94%	84%	89%	99% A B	91% C	100% A C	85%	93%
Access the internet from your cell phone	93%	93%	96%	88%	99% A	91%	95%	81%	94% A	99% A B	99% C	99% C	80%	93%
Visit social media sites such as Facebook, Twitter, WhatsApp, etc.	84%	87%	81%	77%	91% A	86%	83%	64%	88% A	88% A	91% C	91% C	67%	84%
Use or check email	96%	91%	96%	93%	99% A	95%	96%	85%	97% A	100% A	99% C	100% C	86%	96%
Share your opinions online	33%	38%	34%	35%	33%	34%	33%	24%	40% A C	30%	34%	36%	29%	34%
Shop online	59%	58%	59%	52%	66% A	56%	61%	36%	58% A	69% A B	63% C	72% C	38%	59%

**TABLE 16: COMMUNITY FOCUS AREAS** 

Percent rating positively (e.g., essential/very	Race/Et	hnicity of Respon	dent		nce of dren	Hou Ter	sing iure	Annua	al Household	Income		Age		Overall
important)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall economic health of O'Fallon	95%	97%	97%	95%	96%	95%	95%	95%	93%	96%	100% B	92%	95%	95%
Overall quality of the transportation system (auto, bicycle, foot, bus) in O'Fallon	76%	94% A	81%	82%	77%	84%	77%	83%	83% C	73%	77%	78%	82%	79%
Overall design or layout of O'Fallon's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	75%	86%	84%	77%	77%	66%	83% A	77%	70%	84% B	64%	82% A	84% A	78%
Overall quality of the utility infrastructure in O'Fallon (water, sewer, storm water)	89%	96%	90%	91%	88%	91%	90%	90%	90%	90%	86%	92%	91%	90%
Overall feeling of safety in O'Fallon	92%	93%	90%	90%	95% A	92%	92%	98% B	89%	92%	91%	92%	94%	92%
Overall quality of natural environment in O'Fallon	77%	90% A	86%	76%	83% A	77%	81%	80%	83%	76%	77%	80%	82%	79%
Overall quality of parks and recreation opportunities	81%	85%	90%	80%	85%	81%	83%	81%	84%	82%	85%	83%	81%	82%
Overall health and wellness opportunities in O'Fallon	79%	90% A	75%	80%	79%	80%	80%	81%	81%	77%	82%	74%	84% B	80%

Percent rating positively (e.g., essential/very important)	Race/Et	hnicity of Respon	dent		nce of dren		sing nure	Annua		Overall				
important)	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Overall opportunities for education, culture and the arts	73%	92% A C	75%	79%	72%	73%	77%	81%	75%	73%	70%	79%	77%	76%
Residents' connection and engagement with their community	76%	90% A C	71%	75%	78%	71%	80% A	82%	74%	77%	77%	76%	77%	77%

#### **TABLE 17: QUESTION 13**

How important, if at all, do you think it is for the City of	Race/Et	hnicity of Respor	ndent		nce of dren	Hou Ten	sing ure	Annua	l Household	Income			Overal	
O'Fallon to focus on each of the following in the coming years? (Percent rating as	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
"essential" or "very important").	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Code Enforcement & building inspections	72%	80%	69%	71%	76%	72%	73%	85% B	61%	76% B	63%	70%	84% A B	73%
Economic Development	91% C	99% C	82%	90%	91%	85%	93% A	86%	88%	94%	86%	92%	92%	91%
Library Services	61%	83% A	69%	66%	63%	66%	63%	73% C	69% C	58%	59%	62%	72% A	65%
Parks & Recreation	81%	88%	84%	77%	89% A	83%	82%	87%	80%	82%	88%	82%	79%	83%
Planning & Zoning	82%	79%	86%	80%	84%	72%	86% A	83%	78%	84%	74%	84% A	87% A	82%

How important, if at all, do you think it is for the City of	Race/Et	hnicity of Respor	ndent		nce of dren	Hou Ten	_	Annua	l Household	Income		Age		Overall
O'Fallon to focus on each of the following in the coming years? (Percent rating as	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
"essential" or "very important").	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Public Safety (Police, Fire, EMS)	96%	96%	100%	97%	96%	100% B	95%	99%	96%	96%	96%	96%	97%	97%
Stormwater/drainage	85%	94%	88%	86%	88%	90%	86%	88%	91% C	83%	81%	86%	93% A B	87%
Streets & roads	93%	94%	92%	93%	94%	99% B	91%	100% C	97% C	89%	92%	92%	96%	94%
Wastewater (sewer)	84%	84%	78%	82%	85%	81%	84%	89% C	86% C	78%	70%	86% A	92% A	84%
Drinking water	90%	89%	99% A	93%	89%	89%	92%	93%	91%	89%	84%	91% A	97% A	91%

#### **TABLE 18: QUESTION 14**

Please rate your community on each of the	Race/Et	hnicity of Respon	dent		nce of dren		sing iure	Annual Household Income				Age			
following: (Percent rating as "excellent" or "good").	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)	
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)		
Helping new residents feel connected and integrated	55%	68%	57%	57%	56%	56%	58%	56%	65% C	50%	59%	54%	58%	57%	
Demonstrating respect for residents of different cultures and belief systems	70%	68%	78%	71%	69%	74%	69%	69%	72%	72%	72%	70%	71%	71%	

Please rate your community on each of the	Race/Et	hnicity of Respon	dent		nce of dren		ising nure	Annua	al Household	Income		Age		Overall
following: (Percent rating as "excellent" or "good").	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Providing a safe and secure environment for residents of all backgrounds	84% B	72%	74%	79%	82%	76%	83%	70%	84% A	84% A	80%	81%	80%	81%
Respecting individual cultural beliefs and values	79%	69%	69%	76%	77%	75%	77%	71%	75%	82%	75%	77%	76%	77%
Providing equal employment opportunities to residents of all backgrounds	78% B	63%	72%	76%	74%	76%	75%	66%	76%	81% A	76%	77%	71%	75%
Providing equal access to housing for residents of all backgrounds	65%	69%	56%	64%	64%	52%	70% A	59%	58%	73% A B	54%	66% A	73% A	65%
Making all residents feel welcome in business establishments	82% B	68%	73%	76%	82%	77%	80%	73%	79%	82%	78%	80%	77%	79%
Informing residents about issues facing the community	65%	63%	64%	67%	62%	64%	65%	63%	63%	68%	61%	63%	71%	65%
Welcoming residents from all backgrounds to participate in local government and community decision- making	61%	61%	53%	60%	60%	51%	64% A	63%	56%	64%	55%	61%	64%	61%

**TABLE 19: QUESTION 15** 

Later this year, the City of O'Fallon will begin a long-	Race/Et	hnicity of Respor	ndent		nce of dren		sing iure	Annua	ıl Household	Income		Age		Overall
range plan to guide development over the next twenty years. Help city	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
leaders plan our future! What do you want to be able to say about O'Fallon in the year 2040? SELECT UP TO THREE statements below to share what is most important to you as we build our future together.	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Place – O'Fallon is a place where people feel welcome and want to live, work and play; gathering places and unique points of interest draw both locals and visitors.	60%	68%	63%	58%	66%	61%	62%	65%	57%	63%	58%	62%	63%	62%
Access - I have access to goods and services within walking distance (or convenient driving distance) from my home.	20%	29%	15%	23%	18%	29% B	16%	28%	20%	18%	23%	15%	26%	20%
Programming - Art, culture, recreation, nature, and local businesses bring our spaces to life with people.	17%	21%	12%	14%	20%	16%	18%	16%	21%	14%	19%	20%	12%	17%
Product – City investment in superior infrastructure is paying off, attracting businesses and investment of all kinds.	26%	14%	21%	24%	24%	15%	27% A	15%	23%	27%	20%	28%	21%	24%

Later this year, the City of O'Fallon will begin a long-	Race/Et	hnicity of Respor	ndent		nce of dren		sing iure	Annua	ıl Household	Income		Age		Overall
range plan to guide development over the next twenty years. Help city	Non- Hispanic White	Black/African American	Other	No	Yes	Rent	Own	Less than \$50,000	\$50,000- \$99,999	\$100,000 or more	18- 34	35- 54	55+	(A)
leaders plan our future! What do you want to be able to say about O'Fallon in the year 2040? SELECT UP TO THREE statements below to share what is most important to you as we build our future together.	(A)	(B)	(C)	(A)	(B)	(A)	(B)	(A)	(B)	(C)	(A)	(B)	(C)	
Prosperity - O'Fallon is a community of choice for businesses large and small. Our talented, and economically secure workforce drives business innovation and financial prosperity for all.	45%	38%	38%	42%	45%	38%	46%	17%	52% A	48% A	52%	43%	39%	43%
Quality Housing - A variety of housing options allow people of all income levels and life stages to call O'Fallon home.	19%	57% A C	22%	26%	19%	35% B	17%	47% B C	23% C	12%	27%	18%	25%	23%
Neighborhoods - O'Fallon's strong neighborhoods are accessible to parks, schools, goods and services, and are places where people feel safe and are connected to each other.	51%	39%	64%	49%	53%	56%	50%	51%	46%	57%	71% B C	53% C	37%	51%

Later this year, the City of O'Fallon will begin a long-	Race/Et	hnicity of Respor	ndent	Presei Child			sing iure	Annua	l Household	Income		Age		Overall
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Age-Friendly - We respect seniors, value their contributions, and actively support their safety and wellbeing.	13%	21%	28% A	22% B	10%	18%	15%	24% C	19%	9%	7%	8%	31% A B	17%
Mobility - Our forward- thinking transportation network connects people to places by car, transit, bike or walking.	15%	5%	5%	14%	12%	9%	14%	4%	15%	15%	11%	17%	10%	13%
Healthy and Active - Our world-class health services and second-to-none recreational opportunities allow residents of all ages to thrive physically, socially and emotionally.	25%	10%	25%	22%	24%	18%	25%	20%	21%	28%	9%	27% A	27% A	23%

<sup>\*</sup>Percents add to more than 100% as respondents could choose up to three responses.