

Understanding Your New City of O'Fallon Utility Bill

City of O'Fallon information appears here.

Your account information including New Account Number, Service Address, Billing Dates and Due Dates are clearly displayed at the top of the statement.

A summary of your account including previous balance, payments received and balance at the time of billing are displayed here.

This is a summary of the charges and fees for the current service period.

Here you will find your meter information including reading dates, readings and consumption calculated in 1,000 gallons.

Be sure to check the Message Board for shut off information, important notices and community announcements.

Please check the back of your bill for additional information.



8 AM to 5 PM
CLOSED WEEKENDS
(618) 624-4500 Ext. 1

- To view and pay your bill online, visit us at ofallon.org.
- 24-Hour drive up drop box is located in our parking lot.
- For automatically bank drafted customer, Total Due will be processed on the due date.

ACCOUNT INFORMATION

Account Number: 1234-001
 Service Address: 1234 MAIN RD
 Billing Date: 03/06/18
 Due Date: 03/27/18

METER READ INFORMATION

Service Period	No. of Days	Meter #	Meter Reading		Read Type	Usage in 1,000 gal
			Previous	Current		
01/17/18 to 02/15/18	29	12345678	517	521	ACTUAL	4

ACCOUNT SUMMARY

Previous Balance \$107.90
 Payment - Thank You \$-107.90
 Balance at Billing \$0.00

Service:
 Water Cons \$29.42
 Sewer Cons \$43.72
 New Service Charge \$0.00
 Turn on Fee \$0.00
 Tamp Fee \$0.00

Current Charge \$73.14
Total Due by 03/27/18: \$73.14
Total Due After 03/27/18: \$74.24

MESSAGE BOARD

EXCITING NEWS! WE'VE LAUNCHED OUR NEW CHAT SYSTEM! If you have a quick and simple question about your bill or general City information, Chat with a live agent on the website.

Payments made after February 15th are not reflected on this bill.

City Hall offices will be closed on Monday, February 19, 2018 in observance of President's Day. Have a safe and happy holiday!

PREVIOUS BALANCE IS DUE UPON RECEIPT AND SUBJECT TO TERMINATION OF WATER SERVICE
 RETURN BOTTOM PORTION WITH CHECK PAYABLE TO CITY OF O'FALLON UTILITY BILLING DEPARTMENT



City of O'Fallon
255 S Lincoln Avenue
O'Fallon, IL 62269

Please check if your contact info has changed, and fill out on reverse.

WATER CUSTOMER
1234 MAIN RD
O'FALLON, IL 62269

ACCOUNT NUMBER: 1234-001
 SERVICE ADDRESS: 1234 MAIN RD
 AMOUNT DUE BY 03/27/18: \$73.14
 AMOUNT DUE AFTER 03/27/18: \$74.24
 AMOUNT ENCLOSED: **BANK DRAFT - DO NOT PAY**

CITY OF O'FALLON
255 S LINCOLN AVE
O'FALLON, IL 62269-2161

1234567891234569123456789

The Detachable Payment Stub is located at the bottom of your bill. Remove the stub and return with payment. Do not staple your payment to your stub. Please ensure the mailing address is visible through the window on the return envelope.

If your account is enrolled in Auto Pay, or you have a credit balance on your account, you will see a "Do Not Pay" message here on the stub.